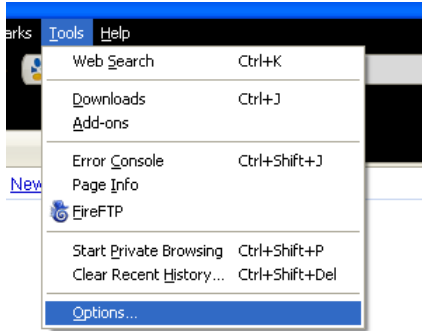
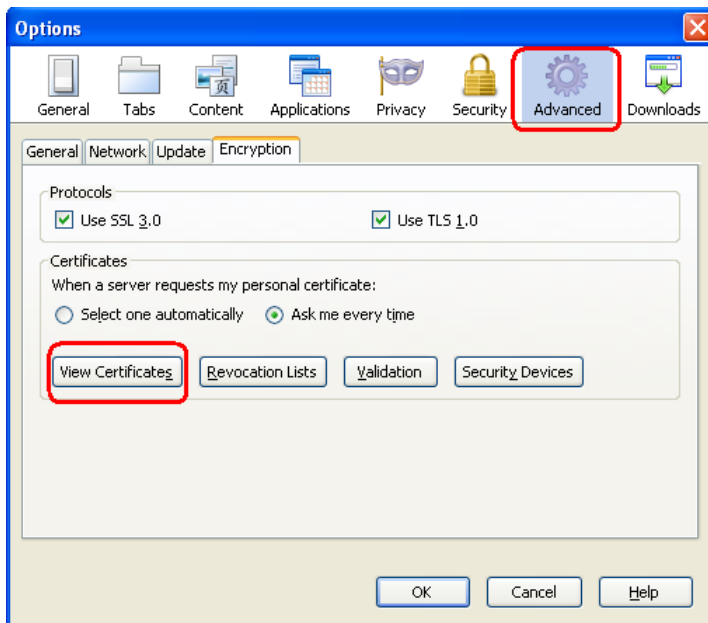


## Resetting Fire Fox Trust with [ecams.agts.edu](https://www.agts.edu)

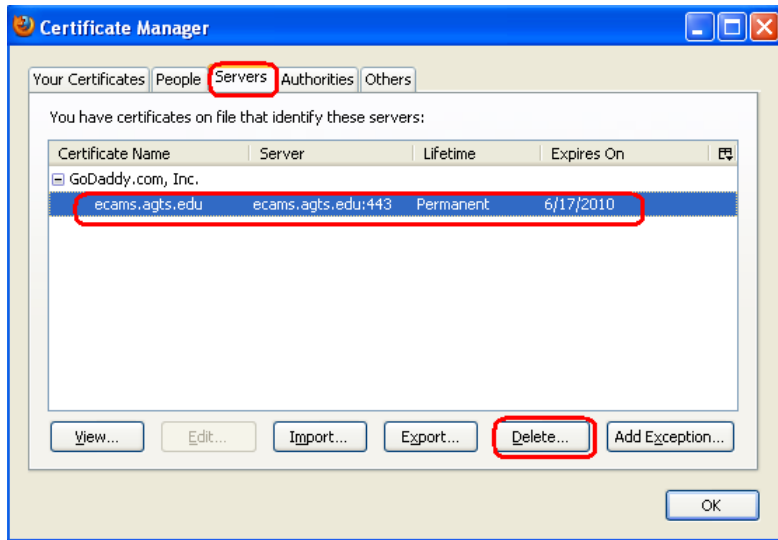
After launching Fire Fox, if you did not receive a “This Connection is Untrusted” page when browsing to <https://www.agts.edu/estudent> , but are still having problems authenticating to the site you may need to delete the trust status and reset it correctly.



1. From the top line menu select **Tools** → **Options**.



2. Select the **Advanced** option on the top, and select the **View Certificates** button.

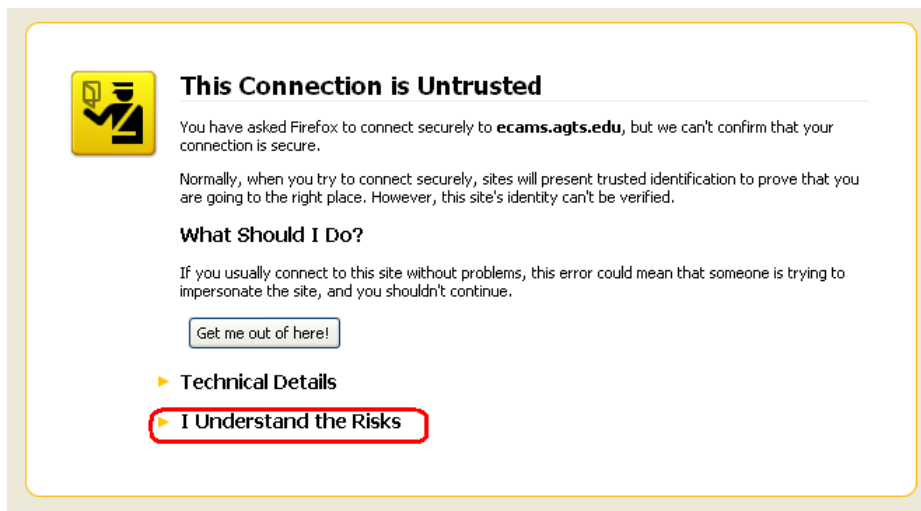


3. Select the **Servers** tab on the top.
4. Highlight the "ecams.agts.edu" entry in the main dialog window
5. Select the **Delete** button to remove the entry.

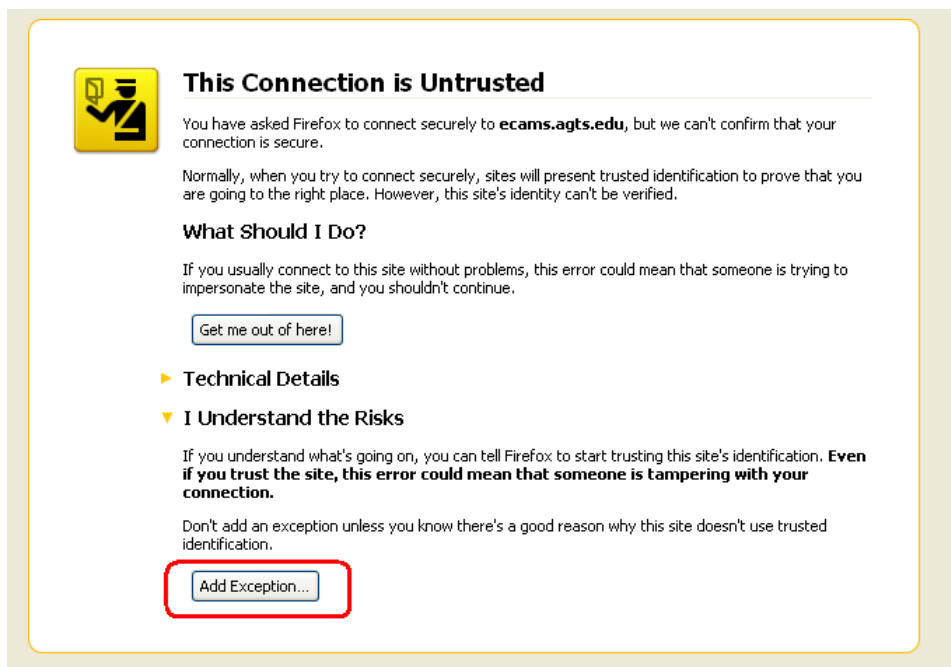
## Configuring Fire Fox to trust [ecams.agts.edu](https://www.agts.edu)

If you are using a Mac OS you will need to use Fire Fox as your web browser. The Student Portal site has moved to an encrypted Microsoft platform and the Mac/Safari combo does not handle encryption with Microsoft well.

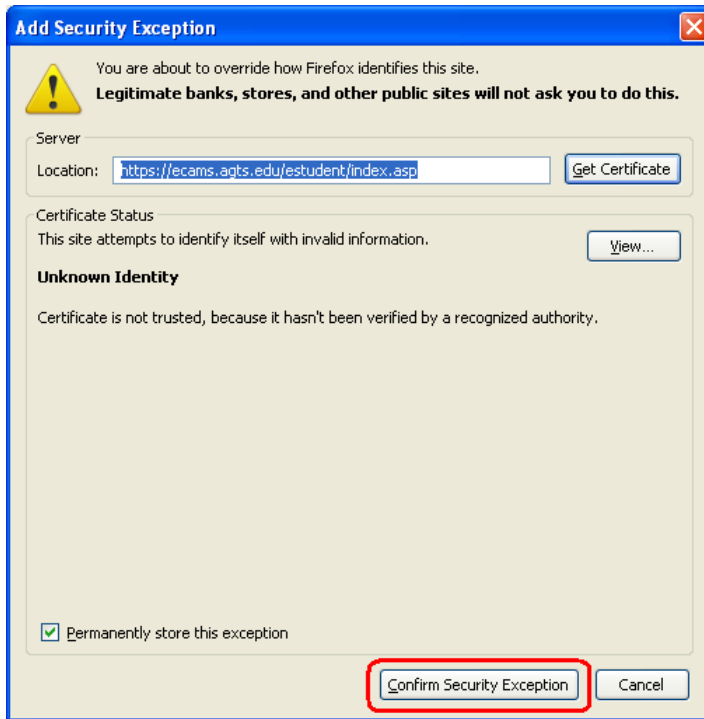
After launching Fire Fox, if you receive a “This Connection is Untrusted” page when browsing to <https://www.agts.edu/estudent>



1. Select “I Understand the Risks”



2. Select the **Add Exception** button.



3. On the **Add Security Exception** dialog box select the **Confirm Security Exception** button.